

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

B.A.,B.Com. DEGREE EXAMINATION – ECO.,COMM&CORPORATE

THIRD SEMESTER – NOVEMBER 2009

**BU 3202 - INDUSTRIAL RELATIONS**

Date & Time: 13/11/2009 / 9:00 - 12:00 Dept. No.

Max. : 100 Marks

**SECTION - A**

**ANSWER ALL THE QUESTIONS**

**(10 x 2 = 20)**

- 1) What is conciliation?
- 2) What is inter union rivalry?
- 3) What is the purpose of constituting a works committee?
- 4) What is adjudication?
- 5) Explain the term negative discipline.
- 6) Mention any two rights of a registered trade union?
- 7) What are the effects of poor industrial relations?
- 8) Mention any two forms of punishment.
- 9) Mention any two objectives of the code of discipline.
- 10) State any two duties of the Labour Court.

**SECTION - B**

**ANSWER ANY FIVE QUESTIONS**

**(5 x 8 = 40)**

- 11) What are the characteristics of a good system of grievance handling?  
What are the causes for grievances?
- 12) Explain the different kinds of strikes. Should trade unions be given the right to strike?
- 13) Explain the role of welfare officer. Can he prevent industrial disputes?
- 14) What are the benefits of workers participation in management?
- 15) Explain the causes for industrial disputes.
- 16) Explain the essential prerequisites for observance of a good disciplinary rule?
- 17) What are the functions of a) Shop council and b) Unit council ?
- 18) Explain the merits and demerits of voluntary arbitration.

**SECTION - C**

**ANSWER ANY TWO QUESTIONS:**

**(2 x 20 = 40)**

- 19) Explain the process of collective bargaining in India. What can be the contributing factors for the success of collective bargaining in India.
- 20) Explain the various approaches to the study of Industrial Relations.
- 21) What are the functions of a Trade Union? What problems do Trade Unions face in India? How can these problems be overcome?

\*\*\*\*\*